

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Blurton Extracare		
<b>Contractor name</b>	Eric Wright Construction Ltd		
<b>Onsite contact(s)</b>	Mark Walker		
<b>Site ID number</b>	82243	<b>Visit no.</b>	2
		<b>Visit date</b>	07/04/2015

### Site description, context and location

Construction of a 75 apartment extra care unit in the heart of a suburban residential area; the development comprises of three separate three storey blocks, with one linked to a single storey 1850s "model farm"; site formerly housed an elderly persons home (previously demolished & the "model farm" buildings had been used as a council depot; site was well overgrown with trees etc.; one area backs onto a childrens play area; primary school & shops nearby; Philip Richardson, Quality & Environmental Manager, also attended meeting..

Checklist section	1 <sup>st</sup> visit	2 <sup>nd</sup> visit	Score descriptor
1. Care about <b>Appearance</b>	7	8	/10
2. Respect the <b>Community</b>	8	7	/10
3. Protect the <b>Environment</b>	8	8	/10
4. Secure everyone's <b>Safety</b>	5	7	/10
5. Value their <b>Workforce</b>	6	7	/10
<b>Total score</b>	<b>34</b>	<b>37</b>	<b>/50</b>

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

The site continues to progress well & it was good to note the clear signage directing supplies to the site & also the focus on signage requesting that roadways around the site be restricted for resident use only. The condition of Consett Road is unfortunate & it would be good if the various parties could agree a strategy. Good to note that a designated smoking area has been formed.

The site has a good track record of charity fundraising & it was good to note that the coffee morning was well attended. The site should consider placing appropriate restrictions on the use of cameras on site & it would be good to see engagement with the local school.

There are sound environmental procedures in place incl measurement of carbon emissions; it would be good to see targets identified & strategies for reducing emissions.

There are sound safety procedures in place & the well-being calendar & monthly themes ensures that there is a focus on general health & well-being issues. There are opportunities to consider the FORS initiative together with improving the female toilet facility & considering options for providing a dedicated battery charging facility.

Overall, this is now a Very Good site. My thanks to Mark & Philip for their time & hospitality.

### Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

<b>Monitor name</b>	Nigel Gilbert BSc (Hons) MRICS
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## Monitor's Site Report - Detailed summary of findings



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		<b>Visit date</b>	07/04/2015

### 1. Care about Appearance

<i>First visit findings and score</i>	<b>7</b>	/10
<p>Finger signs in place directing traffic to site. The majority of the site is protected by smartly painted timber hoardings &amp; elsewhere heras is provided with debris netting screening. The site entrances, incl the pedestrian walkway are stoned &amp; <b>reasonably</b> clean; boot brushes in place. Road sweeper employed daily &amp; the site utilises a jet wash to clean down wheels, no evidence of mud noted on the road. All operatives appeared appropriately dressed, all required to wear own company branded hi vis; all directly employed staff &amp; operatives have branded work wear. No graffiti or vandalism to date. Company information displayed incl a flag &amp; further signage is <b>imminent</b>. <b>No specific designated smoking area identified to date (there will be a tendency for smokers to gather around the canteen door).</b></p>		
<i>Second visit update and score</i>	<b>8</b>	/10
<p>The approach to the site is well signed, with large metal signage clearly directing the route to site. Road sweeper is employed daily &amp; was present during the Monitoring visit. Pedestrian entrance appeared clean &amp; tidy. A designated smoking area has been formed, incl shelter &amp; designated butt bin – tidy area, <b>although a little close to the general circulation areas.</b></p>		

### 2. Respect the Community

<i>First visit findings and score</i>	<b>8</b>	/10
<p>There were pre-start community meetings held, followed by an initial introductory newsletter in June &amp; a follow up newsletter in October. No parking availability on site; the site has erected a number of “no construction traffic parking” signs in streets around the site &amp; a map is displayed in the Induction room identifying suitable parking areas/streets. Deliveries enter &amp; exit from one direction &amp; artic sizes are restricted. To date, 48% of the workforce is considered local (within 25km of the ST1 postcode) against a Client target of 60%; in addition, 53% of expenditure to date has been spent on materials is procured from within 25km of the ST1 postcode against a target of 65%; site held a “meet the buyer” event &amp; some 64 apprentices have been taken on across projects linked to this. CCS banner &amp; poster displayed on hoardings, CCS flag in place &amp; all other CCS info displayed internally; CCs Registered Site &amp; Associate logo used, CCS covered in newsletter &amp; in induction DVD. Behavioural issues covered in induction, incl language &amp; ensuring mud etc. is not carried into local shops. <b>No resolution to date</b> on complaint to CCS Office (it appears to be a compensation bid); Monitor could see the difficulties of manoeuvrability of traffic &amp; it may simply have to be a traffic management solution. The site is currently collecting for a local hospice, but <b>no other CSR activities to date.</b></p>		
<i>Second visit update and score</i>	<b>7</b>	/10
<p>A further newsletter has been issued &amp; the site has engaged further with the local community through holding a coffee morning at which some 25 local residents attended; the site took the opportunity to promote further donations to its chosen charity (the Donna Louise Trust, a local charity supporting children with life limiting conditions) – to date the site has raised approx. £350. Site has been pro-active in restricting parking around the immediate location &amp; has written further to sub contr informing of appropriate parking locations. Noted that the actual figures against Client targets <b>have dropped</b> since last visit (local labour, 47%; local expenditure, 24%). There has been an additional (follow up) complaint as noted last time, which still appears to be a compensation issue; additionally, a further complaint was made regarding potholes – this appeared to have been resolved, with contributions from both the site &amp; the Council but the road still suffers badly from potholes – <b>it appears</b> the site remains in liaison with the Council &amp; has offered a sum of money for repairs; nonetheless, the road <b>remains in a particularly poor state of repair</b>. No radios permitted; <b>there is no policy placing appropriate restrictions on the use of cameras on site (this is a residential area, with young children nearby).</b> To date, there has been <b>no visit</b> to the local school, although contact has been made. The site has received thanks from a school (identified via the Staffordshire Wildlife Trust) for donating materials for a garden project. Members of staff, incl Mark, raised £850 for charity for a sponsored cycle ride.</p>		

### 3. Protect the Environment

<i>First visit findings and score</i>	<b>8</b>	/10
<p>Environmental policy displayed, environmental inspections carried out &amp; toolbox talks given. SWMP prepared, all waste removed to date recycled. Groundworker removing spoil to own yard for recycling; demolition material used as fill &amp; all other fill from recycled material; handmade bricks located during excavations palleted for re-use. Two TPOs on site &amp; protected. Bunded fuel bowser &amp; spill kit in place. Mains power &amp; water, eco standard cabins incl PIR &amp; percussion taps, <b>although no closers on drying room doors</b>; rainwater harvested &amp; collected in tank with draw off tap. Carbon emissions from site activities incl transport calculated &amp; reported monthly; <b>note: we discussed plant &amp; operator efficiency – it would be good to have figures demonstrating the efficiency of plant on site &amp; also whether operators receive training in efficient use of plant.</b></p>		
<i>Second visit update and score</i>	<b>8</b>	/10
<p>The waste recycling rate is currently running at 98.3%. Some reclaimed bricks have been re-used. Spill kits in place &amp; spillage procedures displayed. Newsletters displayed highlighting examples of good environmental practice. Drying room doors have now had closers fitted. Some power floating, but neighbours advised in advance, acoustic mats used &amp; work completed by 9:30pm. The site is calculating carbon emissions from fuel, utilities &amp; transport; <b>there is no evidence of any specific initiatives aimed at reducing carbon emissions, nor are any targets set.</b></p>		

#### 4. Secure everyone's Safety

<i>First visit findings and score</i>	<b>5</b>	/10
<p>There is a Construction Phase H&amp;S Plan &amp; an in-house safety adviser inspects the site regularly; in addition, the site receives copies of inspections carried out on behalf of sub contr. <b>There was no map/directions of the route to the nearest A&amp;E displayed.</b> There are a number of 1<sup>st</sup> aiders &amp; 1<sup>st</sup> aid equipment in place. Totally segregated pedestrian walkway from boundary of site to compound. An induction DVD has been especially produced for the project, operatives sign their Method Statements/Risk Assessments &amp; also an induction form. Inward facing CCTV cameras &amp; lighting protects the site. Regular sub contr meetings held. Emergency procedures in place. The final layout of the buildings on site has meant that four gates are required for deliveries, all off Consett Road. All accidents recorded, none to date; the site has Positive intervention/Hazard Spotting cards, none completed to date <b>&amp; no evidence of any incentive or encouragement for them to be completed.</b> There <b>will be</b> turnstile operated pedestrian entrance. Toolbox talks given, which operatives sign. All operatives wearing masks must be face fit tested. Drugs &amp; alcohol policy covered in induction. Visitors sign in &amp; out.</p>		
<i>Second visit update and score</i>	<b>7</b>	/10
<p>Sound safety procedures remain in place; we discussed consideration of <b>providing a defibrillator</b> on site. Map &amp; directions to nearest A&amp;E displayed. Entrance to the site is now protected by finger recognition turnstile. Emergency procedures in place, <b>no drills</b> to date. Vetting procedures for Suppliers, banksmen on site &amp; supplied with walkie talkies, "EPIC" competency encouraged.; <b>there are opportunities to encourage suppliers to seek FORS (Fleet Operator Recognition Scheme) accreditation.</b> No accidents to date; example given of a Positive Intervention Card being used &amp; acted on. <b>We discussed the possibility of carrying out drugs &amp; alcohol testing.</b></p>		

#### 5. Value their Workforce

<i>First visit findings and score</i>	<b>6</b>	/10
<p>Equal opportunities policy covered in induction DVD &amp; the company has Investor in People recognition; staff appraisals are held &amp; there is a training matrix; CSCS cards are mandatory; there has been some training on site in the use of waterproof concrete. Operatives are requested to provide information on any medical conditions/medication taken plus next of kin contact details. The site provides a good sized, well equipped mess rom, plus two drying rooms with cages; male toilets are provided &amp; there is a female staff toilet (<b>no sanitary disposal facilities</b>); there is also a shower, which has been used earlier on, but which is currently used <b>as a dump store</b>; the facilities were well stocked, <b>although the floors had a lot of dried mud &amp; the worktops &amp; food preparation areas would benefit from a deep clean; it is not ideal to have mess rooms used for battery charging.</b> The site has linked in with local PM training to procure apprentices. Displays in place relating to cancer, influenza &amp; muscular skeletal disorders.</p>		
<i>Second visit update and score</i>	<b>7</b>	/10
<p>Noted that the company has an Investor in People Gold award &amp; that there is a company helpline; <b>note: the Monitor left a copy of the Construction Industry Helpline number flyer on site.</b> Welfare facilities have improved, <b>although there is no sanitary disposal facility for the female toilet; similarly, there is no identified area for battery charging.</b> The company employs a consultancy to produce an annual wellbeing calendar, with info on various monthly initiatives (this month is Dental Health, next month stress). We discussed the issue of mental health &amp; the possibility of obtaining resources/posters etc.; <b>the Monitor made reference to the Constructing Better Health website (<a href="http://www.cbhscheme.com">www.cbhscheme.com</a>).</b></p>		

<b>1<sup>st</sup> Visit score</b>	<b>34</b>	<b>/50</b>
<b>2<sup>nd</sup> Visit score</b>	<b>37</b>	<b>/50</b>

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*